



## KRHS is excited to announce we have partnered with **Care Opinion Australia**

For the past couple of years, we have faced challenges like never before and it seems that the only certainty we have all had is uncertainty. Our goal through it all has been to continue to serve our community and deliver the high-quality care we pride ourselves on.

The pandemic may have thrown down the gauntlet but we have seen our community stand up, stand tall and be kind.

Through it all, we've been proud of our staff who have had to, on many occasions, dig deep and deliver – deliver care, deliver kindness and deliver compassion.

Now we want to celebrate our staff's dedication to our patients and need your help!

Today, we are calling on you, our consumers and our community, to please take a moment and share your experience with us, be it good, bad, little or big. So, we are excited to announce that we have partnered with Care Opinion Australia, an independent online feedback platform where we can not only hear your voice, but amplify it!

So please, take a moment to jump online at [www.careopinion.org.au](http://www.careopinion.org.au) or scan the code pictured here and share the story of your experience.

- Is there a staff member who went the extra mile?
- Did you feel confident in the care you or your loved one received?
- Did we do something special?
- Is there someone you would particularly like to thank?
- Is there anything we could do to improve the patient experience?

You can share the story of your experience with us on Care Opinion Australia, a safe, confidential feedback website for consumers of aged, health and community care services. When your story is published on Care Opinion Australia's website, we will be notified and will respond to your story.

